

**BEFORE THE FORUM  
FOR REDRESSAL OF CONSUMER GRIEVANCES  
IN SOUTHERN POWER DISTRIBUTION COMPANY OF A.P LIMITED TIRUPATI**

**On this the 31<sup>st</sup> day of January' 2020  
C.G.No:48/2019-20/Nellore Circle**

**Present**

Sri. Dr. A. Jagadeesh Chandra Rao  
Sri. A. Ramdas  
Sri. Dr. R. Surendra Kumar

**Chairperson  
Member (Finance)  
Independent Member**

**Between**

D. Parasuram Reddy,  
27-1-1056,  
Balaji Nagar,  
Nellore -Dist.

Complainant

**AND**

1. Assistant Accounts Officer/S-ERO/Indukurpeta
2. Assistant Executive Engineer/O/T.P. Gudur
3. Deputy Executive Engineer/O/Indukuripeta
4. Executive Engineer/O/Nellor Rural

Respondents

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**ORDER**

1. Complainant presented a representation before the Forum for providing of subsidy to his fish pond service No's 35315680000369 and 35315680000370 for the months of August'19 and September'19.
2. Respondents No.1, 3 and 4 submitted their joint written submission stating that the aqua subsidy amount for the month of 12/2018 was not generated by spot billing machine due to change of software and flag. In this connection the same amount was credited to the complainant as per the instructions of Memo No. GM® / SAO®/AAO®/ JAO/LT-2 /D.No.1106/19 Dt:17.07.2019 vide RJ. No.29/9-2019 for the service No. 35315680000369. However the respondents did not file to choose written submission for the service No. 35315680000370 even after repeated intimations over phone to the reasons best known to them.

**DESPATCHED**  
DATE 31/02

On verification of master it is noticed that an amount of Rs. 24817.98 for the service No.35315680000369 and Rs.34300.26 for service No. 35315680000370 were adjusted vide R J. No. 29/09-2019.

3. When the complainant was contacted phone by the Forum on 12.11.2019 at 11.00 A.M., he expressed his satisfaction in resolving his grievance.
4. Since the grievance of the complainant was resolved by the respondents and as the complainant himself acknowledged that his grievance was resolved there is no need to keep the complaint for want of written submission by the respondents and accordingly the case is disposed off.

If aggrieved by this order, the Complainant may represent to the **Vidyut Ombudsman, Andhra Pradesh**, 3<sup>rd</sup> Floor, Sri Manjunatha Technical Services, Plot No:38, Adjacent to Kesineni Admin Office, Sri Ramachandra Nagar, Mahanadu Road, Vijayawada-520008 within 30 days from the date of receipt of this order.

This order is passed on this, the day of 31<sup>st</sup> January' 2020.

Sd/-  
Member (Finance)

Sd/-  
Independent Member

Sd/-  
Chairperson

**Forwarded By Order**



**Secretary to the Forum**

To

The Complainant

The Respondents

Copy to the General Manager/CSC/Corporate Office/ Tirupati for pursuance in this matter.

Copy to the Nodal Officer (Executive Director/Operation)/CGRF/APSPDCL/TPT.

Copy Submitted to the Vidyut Ombudsman, Andhra Pradesh 3<sup>rd</sup> Floor, Sri Manjunatha Technical Services, Plot No:38, Adjacent to Kesineni Admin Office, Sri Ramachandra Nagar, Mahanadu Road, Vijayawada-520008 within 30 days from the date of receipt of this order

Copy Submitted to the Secretary, APERC,11-4-660, 4<sup>th</sup> Floor, Singareni Bhavan, Red Hills, Lakdikapool, Hyderabad- 500 004.